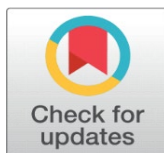
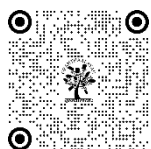


# ROLE OF FINANCIAL INCLUSION IN ECONOMIC GROWTH OF INDIA

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## ABSTRACT

This research paper explores the crucial role of financial inclusion in the economic growth of India. Financial inclusion refers to the access and usage of a wide range of financial services by all individuals and businesses, regardless of their social or economic status. The paper analyzes the impact of financial inclusion on various sectors of the Indian economy, such as agriculture, small and medium enterprises (SMEs), and the informal sector. It also examines the policies and initiatives implemented by the Indian government and financial institutions to promote financial inclusion. The findings highlight the positive correlation between financial inclusion and economic growth, emphasising the need for continued efforts to enhance financial access and literacy across the country.

**Keywords:** Financial Inclusion, Economic Growth, Inequalities, GDP

## 1. INTRODUCTION

Financial inclusion has emerged as a critical aspect of economic development and poverty alleviation worldwide. It entails providing access to a range of financial services, such as savings, credit, insurance, and payment systems, to individuals and businesses who were previously excluded from the formal financial system. In India, despite significant economic growth, a substantial portion of the population remains unbanked or underbanked, with limited access to financial services. Recognising the importance of financial inclusion, the Indian government and financial institutions have implemented various policies and initiatives to address this issue.

India has experienced significant economic growth over the years, positioning itself as one of the fastest-growing major economies in the world. With an average annual GDP growth rate of around 7% between 2014 and 2019, India has consistently recorded robust economic expansion. This growth can be attributed to several factors. One key advantage for India is its demographic dividend. The country boasts a young and growing population, which contributes to increased productivity, labor force participation, and consumption. This demographic advantage fuels economic growth by providing a dynamic and vibrant workforce. The services sector has emerged as a dominant force in India's economy, playing a pivotal role in driving GDP growth. Industries such as information technology, finance, telecommunications,

healthcare, and tourism have experienced rapid expansion, contributing significantly to the overall economy. The Indian government has implemented structural reforms to promote economic growth. Initiatives like the Goods and Services Tax (GST), Insolvency and Bankruptcy Code (IBC), and the Ease of Doing Business reforms aim to simplify regulations, improve the business environment, and attract investments. These reforms have enhanced the ease of doing business, making India an attractive destination for both domestic and foreign investors.

The infrastructure development has been a priority for India. Investments in transportation networks, power generation, and digital connectivity have boosted economic activities, enhanced productivity, and facilitated regional integration. Improved infrastructure has not only supported economic growth but also enhanced the overall quality of life for citizens. The rise of the middle class has also been a significant driver of economic growth in India. The expanding middle-class consumer base has led to increased consumption and demand for goods and services. This trend has attracted investments in sectors such as retail, consumer goods, and e-commerce, further fueling economic expansion.

India faces challenges and inequalities that need to be addressed. Income inequality, poverty, and regional disparities remain persistent issues, requiring targeted policy interventions to ensure inclusive growth that benefits all sections of society. Additionally, sustainability and environmental concerns are gaining importance as India strives for economic development. Initiatives related to renewable energy, climate change mitigation, and environmental protection are being pursued to ensure sustainable growth. The COVID-19 pandemic presented unprecedented challenges to India's economy, impacting various sectors. However, the government has implemented measures to support recovery, including stimulus packages, structural reforms, and vaccination campaigns, with the aim of restoring economic growth and resilience.

## 2. OBJECTIVES OF THE STUDY

The primary objective of this research paper is to analyse the role of financial inclusion in the economic growth of India. The specific objectives are as follows:

- To examine the current landscape of financial inclusion in India, including an overview of the Indian financial system and the challenges faced in achieving financial inclusion.
- To explore the impact of financial inclusion on key sectors of the Indian economy, such as agriculture, small and medium enterprises (SMEs), and the informal sector.
- To assess the effectiveness of government initiatives and policies in promoting financial inclusion in India.

## 3. METHODOLOGY

The scope of this research paper is focused on the role of financial inclusion in the economic growth of India. It includes an analysis of the current state of financial inclusion in India, its impact on various sectors, and the policies and initiatives undertaken to promote financial inclusion. The study also incorporates an assessment of the role of technology and financial literacy in advancing financial inclusion.

The methodology employed in this research paper involves a combination of qualitative and quantitative analysis. It includes a comprehensive review of relevant literature, policy documents, and reports from government agencies and financial institutions. Additionally, empirical evidence and case studies will be utilized to support the findings and conclusions. Statistical analysis, where applicable, will be used to examine the relationship between financial inclusion and economic growth.

It is important to note that this study has certain limitations. The analysis is primarily based on existing literature and available data, which may have its own biases or limitations. The study may not encompass all aspects and dimensions of financial inclusion in India, and further research may be required to delve deeper into specific areas. This research paper aims to provide valuable insights into the role of financial inclusion in driving economic growth in India and contribute to the ongoing discourse on policy formulation and implementation in this area.

## 4. FINANCIAL INCLUSION

Financial inclusion can be defined as the process of ensuring access to and usage of a wide range of financial services by individuals and businesses, especially those who have been traditionally excluded from the formal financial system. It involves providing affordable and appropriate financial products and services, including savings accounts, credit facilities, insurance, and payment systems, to promote economic well-being and social development.

### Importance of Financial Inclusion:

Financial inclusion plays a crucial role in fostering inclusive economic growth and reducing poverty. It has several key importance:

- **Poverty Alleviation:** By providing access to financial services, particularly credit and savings, financial inclusion empowers individuals and households to better manage their finances, accumulate assets, and escape the cycle of poverty.
- **Economic Stability:** A more inclusive financial system can contribute to overall economic stability by promoting savings, mobilizing funds for investment, and enabling risk management through insurance and other risk mitigation mechanisms.
- **Entrepreneurship and Business Development:** Financial inclusion facilitates the growth of small and medium enterprises (SMEs) by providing them with access to credit and other financial services, enabling entrepreneurship and job creation.
- **Rural Development and Agriculture:** In a country like India, where a significant portion of the population is engaged in agriculture, financial inclusion can enhance rural development by providing farmers with access to credit, insurance, and other financial tools to improve agricultural productivity and income.
- **Women Empowerment:** Financial inclusion can empower women by giving them control over their financial resources, enabling them to make independent financial decisions and contribute to their households' well-being.
- Access to financial services can contribute to social inclusion by providing opportunities for marginalised communities, such as low-income individuals, rural populations, and minorities, to participate in economic activities and improve their livelihoods.

**Linkages between Financial Inclusion and Economic Growth:** Financial inclusion and economic growth are closely intertwined, with several linkages and interdependencies:

- Investment and Capital Formation:** Financial inclusion facilitates the mobilisation of savings and channeling them towards productive investments, thus supporting capital formation and economic growth.
  - Entrepreneurship and Innovation:** Access to credit and financial services enables entrepreneurs to invest in their business ideas, expand operations, and drive innovation, contributing to overall economic growth.
  - Consumption and Demand:** Financial inclusion enables individuals and households to access credit for consumption purposes, which stimulates demand and contributes to economic growth.
  - Income Generation and Poverty Reduction:** Financial inclusion empowers individuals and households to generate income and improve their livelihoods, leading to poverty reduction and increased economic well-being.
  - Financial Stability:** A more inclusive financial system can enhance financial stability by reducing vulnerabilities and promoting sound financial practices among individuals and businesses.
  - Human Capital Development:** Financial inclusion, along with access to affordable education and healthcare, can contribute to human capital development, improving productivity and supporting economic growth in the long term.
- Understanding these linkages and the role of financial inclusion in economic growth is crucial for policymakers and stakeholders to design effective strategies and policies that promote inclusive and sustainable economic development.

### Financial Inclusion in India: Current Landscape

The Indian financial system consists of various institutions and players, including banks, non-banking financial companies (NBFCs), micro finance institutions (MFIs), insurance companies, and payment service providers. The Reserve Bank of India (RBI) serves as the central bank and regulator, responsible for ensuring the stability and efficiency of the financial system.

Traditional banking has been the primary channel for financial services in India, with a wide network of commercial banks spread across the country. However, the penetration of formal financial services remains uneven, with significant gaps in rural and remote areas. Additionally, a large proportion of the population, particularly those belonging to low-income households and marginalised communities, have limited access to formal financial products and services.

### Challenges to Financial Inclusion in India:

Several challenges hinder the achievement of widespread financial inclusion in India:

- Limited Banking Infrastructure:** Inadequate physical infrastructure, such as bank branches and ATMs, in rural and remote areas poses challenges for individuals in accessing financial services.

- b) **Low Financial Literacy:** Many individuals lack the necessary knowledge and understanding of financial products and services, hindering their ability to make informed decisions and effectively utilize financial resources.
- c) **Informal Financial Practices:** Informal and unregulated financial practices, such as moneylenders and chit funds, continue to be prevalent, particularly in rural areas, leading to exploitative practices and limited financial inclusion.
- d) **Identification and Documentation:** Lack of proper identification documents and address proof often restricts individuals' ability to open bank accounts and access formal financial services.
- e) **Limited Credit History:** The absence of a formal credit history for many individuals, especially those in the informal sector, poses challenges in accessing credit from formal financial institutions.
- f) **Technological Barriers:** Limited access to technology and digital infrastructure in certain regions, along with low digital literacy, hinder the adoption of digital financial services and inclusion.

### **Government Initiatives and Policies:**

Recognising the importance of financial inclusion, the Indian government, along with the RBI and other stakeholders, has undertaken various initiatives and implemented policies to promote financial inclusion:

- a) **Pradhan Mantri Jan Dhan Yojana (PMJDY):** Launched in 2014, PMJDY aimed to provide universal access to banking services by ensuring every household has a bank account. It also focused on providing basic financial services such as debit cards, insurance coverage, and access to credit.
- b) **Direct Benefit Transfer (DBT):** The DBT scheme aimed to transfer various government subsidies and benefits directly into the bank accounts of beneficiaries, reducing leakages and improving efficiency.
- c) **Aadhaar-Based Identification:** The Aadhaar system, a biometric-based unique identification system, has played a crucial role in facilitating financial inclusion by providing individuals with a unique identification number that enables easier access to financial services.
- d) **Payments Infrastructure Development:** The government has focused on developing digital payment infrastructure, such as the Unified Payments Interface (UPI) and Bharat Bill Payment System (BBPS), to promote digital transactions and financial inclusion.
- e) **Priority Sector Lending:** The RBI mandates banks to allocate a specified percentage of their lending to priority sectors, including agriculture, micro, small, and medium enterprises (MSMEs), and other marginalised sectors, ensuring access to credit for these sectors.
- f) **Financial Literacy Programs:** Various financial literacy and education programs have been initiated to enhance awareness and knowledge among individuals, particularly in rural areas, to empower them to make informed financial decisions.

### **Impact of Financial Inclusion on Economic Growth**

**Financial Inclusion and Agriculture Sector:** Financial inclusion plays a vital role in the agriculture sector, which is a significant contributor to India's economy. Access to formal financial services enables farmers to access credit for purchasing agricultural inputs, such as seeds and fertilizers, and investing in irrigation systems and modern farming techniques. It also facilitates risk management through crop insurance, allowing farmers to mitigate the adverse effects of crop failures or natural disasters. By providing farmers with financial resources and risk mitigation tools, financial inclusion enhances agricultural productivity, income stability, and overall rural development, thereby contributing to economic growth.

**Financial Inclusion and Small and Medium Enterprises:** Small and medium enterprises (SMEs) are crucial drivers of economic growth and employment generation in India. Financial inclusion enables SMEs to access credit, expand their operations, invest in new technologies, and hire more workers. It also facilitates working capital management, enables adoption of formal business practices, and provides access to payment systems for conducting transactions. By addressing the financial constraints faced by SMEs, financial inclusion promotes entrepreneurship, innovation, and job creation, leading to inclusive economic growth.

**Financial Inclusion and Informal Sector:** The informal sector, comprising unregistered businesses and workers, represents a significant portion of India's economy. Financial inclusion plays a critical role in integrating the informal sector into the formal economy. It provides access to formal financial services, including credit, savings, insurance, and payment systems, to individuals and businesses operating in the informal sector. This facilitates their participation in formal economic activities, enhances their productivity, and contributes to income generation and poverty reduction. By

promoting formalisation and inclusion of the informal sector, financial inclusion has a positive impact on overall economic growth.

**Empirical Evidence on the Relationship between Financial Inclusion and Economic Growth in India:** Several empirical studies have examined the relationship between financial inclusion and economic growth in India. These studies have consistently found a positive correlation between the two. Increased access to financial services, such as bank accounts, credit, and insurance, has been associated with higher investment, increased productivity, and enhanced entrepreneurial activities. Financial inclusion has also been found to contribute to poverty reduction, income equality, and overall economic development. Moreover, studies have highlighted the role of financial literacy and digital financial services in reinforcing the positive impact of financial inclusion on economic growth.

These empirical findings provide substantial evidence that financial inclusion is not only a means of addressing social and economic inequalities but also a catalyst for sustainable and inclusive economic growth in India. Continued efforts to enhance financial access, improve financial literacy, and leverage technology will be vital in maximising the positive impact of financial inclusion on India's economic development.

## ROLE OF TECHNOLOGY IN ENHANCING FINANCIAL INCLUSION

### Empirical results and discussion

In this section, we will elaborate the empirical results and explore the association between the various dimensions of financial inclusion and economic growth.

**Table 1 gives the descriptive statistics of variables.**

Variables	Me an	Medi an	Maximu m	Minimu m	SD
Ln GDP	6.9 9	7.0 0	7.33	6.47	0.31
Banking Penetration	0.4 9	0.5 0	1.00	0.00	0.33
Ln Number Of Deposit Accounts	6.6 6	6.6 3	7.08	6.41	0.24
Ln Number Of Loan Accounts	4.8 2	4.8 8	5.01	4.48	0.17
Access	0.3 3	0.2 2	1.00	0.01	0.34
Ln Number Of Atms Per 1,000 Km	2.6 1	2.5 7	3.66	1.66	0.73
Ln Number Of ATM Per 0.1 M Adults	1.6 2	1.5 5	2.58	0.83	0.65
Ln Number Of Bank Branches Per 1,000 Km	3.3 0	3.2 7	3.57	3.12	0.16
Ln Number Of Bank Branches Per 0.1 M Adults	2.2 8	2.2 5	2.49	2.19	0.11

Usage	0.4 5	0.5 3	1.00	0.00	0.30
Outstanding Credit % GDP	41. 10	42. 92	55.14	27.15	8.23
Outstanding Deposits % GDP	56. 21	58. 11	69.98	46.61	7.42

Financial inclusion in terms of the number of deposit and loan accounts leads to better economic development and growth. This finding is very important because increasing the number of accounts is the very basic step toward achieving financial inclusion. The positive association shows that banking penetration is essential in driving economic growth. Therefore, the government's effort of enabling people to open.

**Table 2: Number of branches of Scheduled Commercial Banks as on 30th June, 2012**

Bank group	Rural	Urban	Semi urban	Metropolitan	Total
Public sector banks	221146	17803	14223	13231	67403
Private sector banks	1555	4660	3580	3621	13416
Foreign banks	7	9	61	247	324
Regional Rural banks	12258	3094	830	148	16330
Total	35966	25566	18694	17247	97473

**Table 3: No. of villages and Average Population per Branch (APPB)**

Number of villages in India as per the 2001 Census	600,000 (approx.)
Average Population per Bank Branch (APBB)	12,921



as on 31.3.2012

**Table 4: No. of bank branches of SCBs over the years**

Number of scheduled branches as on 31st December, 1969	commer cial bank	8,826
Number of scheduled branches as on 31st March, 1990	commer cial bank	59,762
Number of scheduled branches as on 31st March, 2012	commer cial bank	93,659

**Digital Payments and Banking Services:**

Technology, particularly digitalisation, has revolutionised financial inclusion by providing convenient and accessible financial services to individuals and businesses. Digital payment systems, such as mobile wallets, internet banking, and payment apps, have transformed the way financial transactions are conducted. These digital payment platforms enable individuals, even in remote areas, to make secure and instant payments, transfer funds, and access various banking services. By reducing the dependence on physical branches and cash transactions, digital payments enhance financial inclusion by expanding the reach of financial services and promoting financial transactions among underserved populations.

**Aadhaar and Biometric Identification:**

The Aadhaar system, which assigns a unique identification number based on biometric data, has played a significant role in enhancing financial inclusion in India. Aadhaar serves as a robust and secure means of identity verification, facilitating the opening of bank accounts and access to various financial services. Biometric authentication enables individuals to carry out transactions, receive government subsidies, and avail themselves of financial services without the need for physical identification documents. Aadhaar-based authentication has streamlined the customer onboarding process, reduced fraud, and enhanced the ease of access to financial services, thereby bolstering financial inclusion efforts.

**Mobile Banking and Financial Services:**

The widespread adoption of mobile phones, even in remote areas, has paved the way for mobile banking and financial services. Mobile banking enables individuals to access their bank accounts, make transactions, and avail themselves of various financial services using their mobile devices. It eliminates the need for physical visits to bank branches, allowing individuals to conveniently manage their finances anytime and anywhere. Mobile banking also provides access to digital wallets, microloans, and insurance services, empowering individuals with financial tools and enabling them to participate more fully in the formal financial system. Mobile banking and financial services have been instrumental in bridging the gap in financial access, particularly in areas with limited physical banking infrastructure.

The role of technology in enhancing financial inclusion cannot be overstated. Digital payments, Aadhaar-based identification, and mobile banking services have significantly expanded the reach of financial services, making them more accessible, efficient, and cost-effective. These technological advancements have enabled individuals and businesses, even in remote and underserved areas, to participate in the formal financial system, conduct secure transactions, and avail themselves of essential financial services. Continued investment in technology infrastructure, digital literacy, and cybersecurity measures will be crucial in sustaining and advancing the impact of technology in promoting financial inclusion and fostering inclusive economic growth.

### **Financial Literacy and Education for Inclusive Growth**

Financial literacy refers to the knowledge, skills, and understanding of financial concepts and products that enable individuals to make informed and effective financial decisions. Financial literacy plays a crucial role in achieving inclusive growth by empowering individuals to manage their finances, make informed investment choices, and protect themselves against financial risks. It enables individuals to understand concepts such as budgeting, saving, debt management, and investment strategies, thereby promoting financial well-being and resilience. Financial literacy is particularly important for individuals from marginalized communities and low-income households, as it equips them with the necessary tools to navigate the financial system and access appropriate financial services.

### **Initiatives for Financial Education**

To promote financial literacy and education, various initiatives have been undertaken in India:

- a) **National Strategy for Financial Education (NSFE):** The NSFE was launched by the RBI in collaboration with other financial regulators to provide a comprehensive framework for financial education initiatives in India. It aims to create awareness, build knowledge and skills, and promote responsible financial behavior among individuals and households.
- b) **Financial Literacy Centers:** Financial literacy centers have been set up across the country to provide counseling, guidance, and training on financial matters. These centers offer workshops, seminars, and one-on-one counseling sessions to enhance financial literacy among individuals.
- c) **School and College Curriculum:** Efforts have been made to incorporate financial literacy topics into the school and college curriculum. By integrating financial education into the education system, young individuals can develop a strong foundation in financial knowledge and skills from an early age.
- d) **Public Awareness Campaigns:** Public awareness campaigns, through various media channels, have been launched to raise awareness about financial literacy and educate individuals about the importance of financial planning, saving, and responsible borrowing.
- e) **Collaboration with Financial Institutions:** Financial institutions, including banks and insurance companies, have taken initiatives to promote financial literacy. They conduct workshops, distribute informational materials, and provide interactive platforms to educate customers about financial products and services.

### **Challenges and the Way Forward:**

Despite the efforts made in promoting financial literacy, several challenges persist:

- a) **Limited Access to Financial Education:** Many individuals, especially in rural areas and marginalized communities, still have limited access to financial education programs and resources.
- b) **Language and Literacy Barriers:** Language and literacy barriers can hinder the effectiveness of financial education initiatives, particularly in regions where individuals have low literacy rates or speak local dialects.
- c) **Lack of Customization:** Financial education programs often do not consider the diverse needs and backgrounds of individuals, limiting their effectiveness in catering to specific target groups.
- d) **Sustainability of Programs:** Ensuring the long-term sustainability of financial education programs is a challenge, as they often rely on external funding and face difficulties in scaling up and reaching a wider audience.

To address these challenges and further enhance financial literacy for inclusive growth, the following strategies can be adopted:

- a) **Targeted Outreach:** Efforts should be made to reach underserved populations, including rural communities, women, and low-income households, with customized financial education programs designed to address their specific needs.



- b) **Integration into Formal Education:** Financial literacy topics should be integrated into the formal education curriculum, starting from primary education, to ensure that individuals develop essential financial knowledge and skills early on.
- c) **Collaboration and Partnerships:** Collaboration between government agencies, financial institutions, NGOs, and educational institutions can enhance the reach and impact of financial education initiatives. Such partnerships can combine resources, expertise, and networks to design and deliver comprehensive financial education programs.
- d) **Digital Solutions:** Leveraging digital platforms and technologies can help overcome geographical barriers and reach a wider audience with interactive and engaging financial education content.
- e) **Continuous Evaluation and Improvement:** Regular evaluation of financial education initiatives is essential to assess their effectiveness and make necessary improvements. Feedback from participants can be used to refine content, delivery methods, and strategies.

## 5. CONCLUSION

This research paper has highlighted the crucial role of financial inclusion in the economic growth of India. The findings indicate that financial inclusion positively impacts various sectors, including agriculture, small and medium enterprises (SMEs), and the informal sector. Access to financial services enables farmers to invest in agricultural inputs and manage risks, contributing to agricultural productivity and rural development. Financial inclusion also promotes entrepreneurship and job creation in the SME sector, while integrating the informal sector into the formal economy, thereby fostering economic growth. Additionally, technology, such as digital payments, Aadhaar-based identification, and mobile banking, has played a pivotal role in enhancing financial inclusion. Furthermore, financial literacy and education have been identified as key drivers for inclusive growth, empowering individuals to make informed financial decisions and effectively utilize financial resources.

### Policy Implications:

The research findings have significant policy implications. Policymakers should prioritize the expansion of financial inclusion by addressing the challenges faced in rural and remote areas, enhancing financial literacy, and leveraging technology to reach underserved populations. Strengthening the infrastructure and digital connectivity, along with promoting financial education initiatives, will be crucial for promoting inclusive growth. Moreover, policymakers should continue to support initiatives such as the Pradhan Mantri Jan Dhan Yojana, direct benefit transfer schemes, and priority sector lending to enhance financial inclusion across various sectors.

### Future Research

While this research paper has provided valuable insights into the role of financial inclusion in the economic growth of India, there are several areas for future research:

- a) **Impact Evaluation:** Further empirical studies can delve deeper into the impact of financial inclusion on specific sectors and sub-groups of the population to understand the nuanced effects and identify best practices.
- b) **Regional Disparities:** Research can focus on understanding regional disparities in financial inclusion and identifying strategies to address these disparities, particularly in underdeveloped and marginalized regions.
- c) **Role of Fintech:** Given the rapid advancements in financial technology (fintech), future research can explore the impact of emerging fintech solutions on financial inclusion and economic growth in India.
- d) **Sustainable and Inclusive Finance:** Research can investigate the integration of environmental, social, and governance (ESG) factors into financial inclusion efforts to ensure sustainable and inclusive finance for all segments of the population.
- e) **Policy Evaluation:** Future research can evaluate the effectiveness of existing financial inclusion policies and initiatives in achieving their intended objectives, identifying areas for improvement and innovation.

### Conflicts of Interest

None.

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